

IN THE UNITED STATES  
PATENT AND TRADEMARK OFFICE

APPLICANTS: Gerald Peters et al.

Confirmation No. 6196

SERIAL NO.: 09/553,877

CONF. NO.: 6196

FILING DATE: April 20, 2000

TITLE: Integrated System for the Administration of an Insurance Company

EXAMINER: Carolyn M. Bleck

ART UNIT NO.: 3626

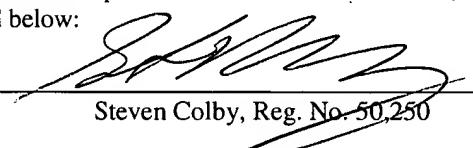
ATTY DKT NO.: PA2439US

RECEIVED  
OCT 9 2003  
GROUP 3600

CERTIFICATE OF MAILING

I hereby certify that this paper is being deposited with the United States Postal Service with sufficient postage for first class mail in an envelope addressed to Mail Stop AF, Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450 on the date printed below:

Date: October 24, 2003

  
Steven Colby, Reg. No. 50,250

Mail Stop RCE  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

AMENDMENT A

**Following RCE**

Sir:

In response to the Office Action mailed June 25, 2003 please amend the above-identified application as follows and consider the following remarks:

**Listing of the claims** begin on page 2 of this paper.

**Remarks/Arguments** begin on page 15 of this paper.